



### **T. Barnes Global Travel Policy**

If you are traveling with T. Barnes Global Travel or any of our affiliate dba (Mwasi Creative Community, Young Black and Global, Black Freedom Colony) **please read** the following information.

Please be advised that this information is in addition to the T. Barnes Global Travel Terms and Conditions that is agreed upon and signed when you submit your registration online.

1. Must have Traveler's Insurance. This will ensure that you have some protection and coverage if for whatever reason the trip is cancelled due to unforeseen circumstances on the part of the participant, T. Barnes Global Travel or acts of God. It will also allow for emergency medical coverage in the event of an accident or illness.
2. All deposits and payments are non-refundable. T. Barnes Global Travel negotiates rates by quantity and other factors. Your monthly payments are used to that effort and will not be returned once paid for any reason.
3. No diversions. You can make changes to flights or other parts of the itinerary on your own and at your own expense. T. Barnes Global Travel will spend no efforts in the management of those changes. They are solely the participants responsibility. Diversions are **STRONGLY** discouraged. Typically, participants that are clear about the details of the trip and want to take the planned trip avoid disappointment and confusion when they follow the itinerary and trip details.
4. Please be clear about what type of trip is planned and **ALL** the details. Please make sure it is the type of trip you want to take. No changes will be made to suit your preference.
5. What to expect from group travel: Group travel is a particular way to experience a country. You have to know the style of the person who plans the trips. If you have a great group leader you can have the benefit of deeper experiences than if you walked into a place off an Expedia booking. A good group travel planner is going to provide experiences that would be harder to create on your own with no contacts in the country. You have some folks that are history travelers, what you get in rich history of a particular place you may not get in accommodations. Some people are adventure planners. They may have you jumping off cliffs with bird suits and sleeping in tents. I am a boutique hotel, high luxury, people centered, off the beaten path experience planner. I am always going to deliver on the property, the spa, exceptional warmth and service environments. My trip typically cannot be achieved as an independent traveler within the same budget. I negotiate high end properties (when they are available) at more accessible rates within a \$3500-\$4000 price tag and allow my participants to pay monthly payments over the course of a year. Much of the experiences provide are built off the relationships I create in my pre travel planning trips or previous travel to the nation. I never take people to a place I have never been and to a hotel I did not personally pick and inspect in person. I literally check mattresses, feel the energy and build intimacy with the staff who will service us. I have business owners that close their shops to offer us special attention. All of these things together make for a T. Barnes Global Travel experience. My new slogan is "Trust the Trip". When a person wants and takes the trip that I planned they have an amazing time.
6. Flow of information and Timetable over the course of the yearlong payments: Please note that the T. Barnes Global Travel Trips have a flow. It is the same each year. If there is ever a delay in information, please trust that it is to enhance the trip and make it more exciting. What to expect in terms of the flow of information for a trip:
  - Trips are announced in December
  - Open applications begin in late January
  - Acceptance into the trip and registration codes are sent out as received and evaluated.

- Every month from January you receive an invoice from our new payment system, Wetravel.com. The program tracks your payments and sends correspondence about your balance.
- April/May the Pre-Travel exploration trip is taken by T. Barnes to prepare in person for your journey in January. (Covid has delayed 2021)
- August-You receive a Preliminary itinerary
- May-December I am working the relationships | created in April/May to enhance the trip
- November/December -You receive a travel update
- December – Flights are ticketed, and you receive the final itinerary

7. Baggage and how to travel: Travel with a lot of excess luggage makes for a difficult journey. *We* are also traveling to places where baggage can be easily lost or stolen. Therefore, traveling into a country, it is strongly encouraged that you travel with a carry on ONLY. When you lose a bag on a trip you waste valuable time being frustrated. Also, the need for a lot of clothing is unnecessary because most countries have inexpensive laundry services. If you plan to shop you can buy a cheap bag to package your stuff to bring home. You can also roll a duffel inside your carry on. Please be advised that while most international flights allow for 2 pieces of luggage to be checked for free any local flight if we are traveling within the country will require you to pay to check the luggage. It is typically based on weight. Another reason to pack light.

9. Behavior and Conduct. Group travel is complicated to manage when everyone is positive and happy so it can become extremely uncomfortable with negative attitudes and constant complaining. It is important that everyone manages their own energy for the benefit of the group. Individual issues can be managed privately by requesting a meeting with the T. Barnes Global Travel Assistant. If your issue can not be resolved, a meeting will be organized with T. Barnes. The T. Barnes Global Travel CEO and staff are human beings and are here to serve you and create the best possible travel experiences. No disrespect, yelling or harsh language will be tolerated when dealing with T. Barnes or her staff. If your behavior violates the T. Barnes Global Travel contract all legal action will be taken.

10. All payments are due by the 10th of each month. As per our contract after 30 days past due you can and will be removed from the travel roster without reimbursement for any payments made. We depend on your timely payments to properly meet our obligations to our vendors